

About AmazonSmile

What is AmazonSmile?

AmazonSmile is a website operated by Amazon that lets customers enjoy the same wide selection of products, low prices, and convenient shopping features as on Amazon.com. The difference is that when customers shop on AmazonSmile (smile.amazon.com), the AmazonSmile Foundation will donate 0.5% of the price of eligible purchases to the charitable organizations selected by customers.

What are the eligibility requirements for charitable organizations to participate?

Organizations must be registered and in good standing with the IRS as a 501(c)(3) to be eligible to participate. Organizations must be public charitable organizations (not private foundations) and may not be supporting organizations, unless identified specifically as a Type I, Type II, or functionally integrated Type III supporting organization. Eligible charitable organizations must also be located in one of the 50 U.S. states or the District of Columbia. Organizations that engage in, support, encourage, or promote intolerance, hate, terrorism, violence, money laundering, or other illegal activities are not eligible to participate. Amazon relies on the US Office of Foreign Assets Control and the Southern Poverty Law Center to determine which registered charities fall into these groups. Charitable organizations must also adhere to the [AmazonSmile Participation Agreement](#) to maintain eligibility. Charitable organizations may choose not to participate in AmazonSmile at any time. Although we aim to include only charitable organizations that are in good standing and do not engage in any of the activities described above, we cannot guarantee the good standing and/or conduct of any charitable organization. For complete details, see the [AmazonSmile Participation Agreement](#).

How does AmazonSmile work?

When first visiting AmazonSmile, customers are prompted to select a charitable organization from almost one million eligible organizations. In order to browse or shop at AmazonSmile, customers must first select a charitable organization. For eligible purchases at AmazonSmile, the AmazonSmile Foundation will donate 0.5% of the purchase price to the customer's selected charitable organization.

Is there any cost to charitable organizations or to customers?

No. There is no cost to charitable organizations or to AmazonSmile customers. The shopping experience is identical to Amazon.com with the added benefit that the AmazonSmile Foundation will donate to the charitable organizations selected by customers.

Do you charge any administrative fees or take any deduction from the donation amount?

No. Charities must register to receive donations and have a valid bank account to which we can route donations, but there is no charge to participate and we do not deduct any fees from the donation amount.

Can charitable organizations outside the U.S. participate?

No. Eligible charitable organizations must be qualified under Section 501(c)(3) and located in one of the 50 U.S. States or the District of Columbia.

What are spotlight charities?

From time to time we may highlight one or more charitable organizations from the total list of eligible organizations. We do this to make it easier for customers to choose an organization to support from the almost one million available, but we do not endorse any particular organization or the causes they support. To apply for consideration as a spotlight charity, please submit a spotlight charity application. Note that you must first register your charitable organization at org.amazon.com. Sign in to org.amazon.com, then click the Help link at the top of the page, then under General Program Information, select the Spotlight Charities link to access the application form.

What is the AmazonSmile Foundation?

The AmazonSmile Foundation is a 501(c)(3) private foundation created by Amazon to administer the AmazonSmile program. All donation amounts generated by the AmazonSmile program are remitted to the AmazonSmile Foundation. In turn, the AmazonSmile Foundation donates those amounts to the charitable organizations selected by our customers. Amazon pays all expenses of the AmazonSmile Foundation; they are not deducted from the donation amounts generated by purchases on AmazonSmile.

May customers make direct donations to charitable organizations through the AmazonSmile program?

Not at this time. The only way for customers to support their selected charitable organization is by shopping at smile.amazon.com.

Does the AmazonSmile Foundation take any portion of donations to fund its operations?

No. Amazon funds the operations of the AmazonSmile Foundation.

How do I contact AmazonSmile?

To submit a question to the org.amazon.com support team, use this [contact us](#) form.

If I do not want my organization to participate in the AmazonSmile program, what do I do?

If you do not want your organization to participate in the AmazonSmile program please [contact us](#) and request that your organization be removed from the program.

Where did you get my organization's information?

Amazon uses GuideStar as the authoritative source for publicly available charitable organization data. However, if there is a problem with your organization's information on AmazonSmile, please [contact us](#).

How can we change the AmazonSmile organization administrator to another person?

Sign in to Org Central and select Settings at the top of the page. Click on the "Remove me as administrator" button. Then, a new administrator will need to register the organization and resubmit bank account information at org.amazon.com.

If your administrator is no longer with the company or you believe your account was claimed by someone outside your organization, please [contact us](#) and include a request in your message to remove the current administrator. Also please provide contact information for the new organization administrator.

How do I change my account information such as email address and password?

Sign in to Org Central and select Settings and then Edit Account Information or Contact Information. Note that if this same email address is associated with other Amazon.com accounts such as the account you purchase products with, the name, email address, or password will also be changed for your other Amazon.com accounts.

How do I update the bank account information for our electronic transfer?

Log into org.amazon.com and select Settings and then click on the Edit button next to Deposit Method.

How can I update my organization's name or mission statement (or other data such as location)?

Please [contact us](#) to request an update to your organization's information.

What do I do if my organization's administrator is no longer with our nonprofit and we need to change the administrator?

If your org.amazon.com account is registered to an administrator who is no longer with your organization, please [contact us](#) and include a request in your message to remove the current administrator. Also please provide contact information for the new organization administrator.